



IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Song-Kwang Jeff Kuo
Chin-Hui Lee

CASE 2-26

Serial No. 09/748433

Group Art Unit 2642

Filed December 26, 2000

Examiner Michael N. Opsasnick

Title Method And Apparatus Using Discriminative Training In Natural Language Call Routing And Document Retrieval

COMMISSIONER FOR PATENTS

P.O. BOX 1450

ALEXANDRIA, VA 22313-1450

SIR:

Enclosed is an amendment in the above-identified application.

NO ADDITIONAL FEE REQUIRED

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 12-2325** as required to correct the error.

Respectfully,

Kenneth M. Brown, Attorney
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908-582-5998

Date: 11/30/04

Docket Administrator (Room 3J-219)
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Date of Deposit Nov. 30, 2004

I hereby certify that this correspondence is being deposited with the United States Postal Service First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated above.

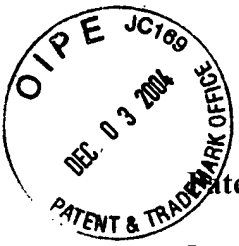
Catherine F. Dugan

Printed name of person mailing paper

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Ser. No. 09/748,433

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IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) Hong-Kwang Jeff Kuo
Chin-Hui Lee

Case 2-26

Serial No. 09/748,433 Group Art Unit 2655

Filing Date December 26, 2000

Examiner Michael N. Opsasnick

Title Method And Apparatus Using Discriminative Training
In Natural Language Call Routing And Document Retrieval

COMMISSIONER FOR PATENTS
P.O. Box 1450
ALEXANDRIA, VA 22313-1450

SIR:

AMENDMENT

In connection with the above-referenced patent application and in response to the Office Action dated September 8, 2004 in connection therewith, please amend the above-referenced application as follows: